User Manual

Futiro Luna / Terra / Solo

English

www.futiro.com

Table of Contents

1. Introduction 2
1.1 Overview 2
1.2 System Requirements 2
1.3 Features 2

2. Installing your Futiro USB Phone 3

3. Installing Skype on your computer 12
3.1 Installing Skype from CD 12

4. Using your Futiro USB Phone 15
4.1 Using your Futiro Luna 15
4.1.1 Luna Key functions 17
4.2 Using your Futiro Terra 18
4.2.1 Terra Key functions 19
4.3 Using your Futiro Solo 20
4.3.1 Solo Key functions 21

5. Troubleshooting 22

1. Introduction

This manual provides instructions for installing and operating your Futiro USB Phone and also instructions for installing Skype on your computer.

1.1 Overview

Package Contents

- Futiro USB phone Luna, Terra or Solo.
- Futiro Quick Start Guide.
- Futiro software CD which includes :
    - Futiro drivers and software to allow your phone to interact with Skype.
    - Skype version 2.5.0.126.
    - Futiro phone user manual in pdf format.
    - Adobe Acrobat Reader 7.0.8

1.2 System Requirements

- Minimum 400MHz CPU.
- Minimum 128MB RAM.
- Minimum 10Mb of free space on your hard drive.
- 1 x USB 1.1/2.0.
- Broadband Internet Connection.

1.3 Features

- Easy to install plug-and-play technology.
- USB 1.1/2.0 compatible.
- USB bus powered.
- Connection type - USB Type A, Slave.
- Make/Receive VoIP calls, PC-to-PC, PC-to-Landline,
- PC-from-Landline.
- Skype Integration.
- Adjustable in-call volume control.
- Unique Free Standing Design on Luna and Terra models.
- Stretchable cord on Luna and Terra models (up to approx 3 metres).
- Unique patented cable management system on Solo model.
- Hands-free and Speed-dial functionality on Luna model.

2. Installing your Futiro USB Phone

Please follow these 8 easy steps to set up your Futiro USB Phone for Skype.

STEP 1

Insert the Futiro CD into your computer and wait for the CD Auto Run to open the Installation CD Graphical User Interface (GUI) **(Figure 2.1).** If the Installation CD GUI does not automatically appear then double click on **My Computer** and double click on your CD ROM drive.

Note: In the event of autorun not working, open up My Computer on your machine, double-click on your CD-ROM drive. Navigate to the FSCommand folder and double-click futirousb_setup.exe.

On the Installation CD GUI, click **Install Driver and Dialer.**

Figure 2.1 – Installation CD Graphical User Interface (GUI)

STEP 2

To begin installation an installation folder window will appear **(Figure 2.2).** The default install location is C:\Program Files\futiro\futiro USB dialer. If you wish to install the software in a different location, browse to that location using the browse button. To continue, click **Next**.

futiro usb dialer: Installation Folder
Setup will install futiro usb dialer in the following folder. To install in a different folder, click Browse and select another folder. Click Next to continue.
Destination Folder
C:\Program Files\futiro\futiro USB dialer
Browse...
Space required: 761.0KB
Space available: 45.7GB
Cancel
Nullsoft Install System v2.18
Next >

Figure 2.2 – Installation Folder Window

STEP 3

Review the Futiro software license agreement **(Figure 2.3)** and Click **I Agree** to proceed.

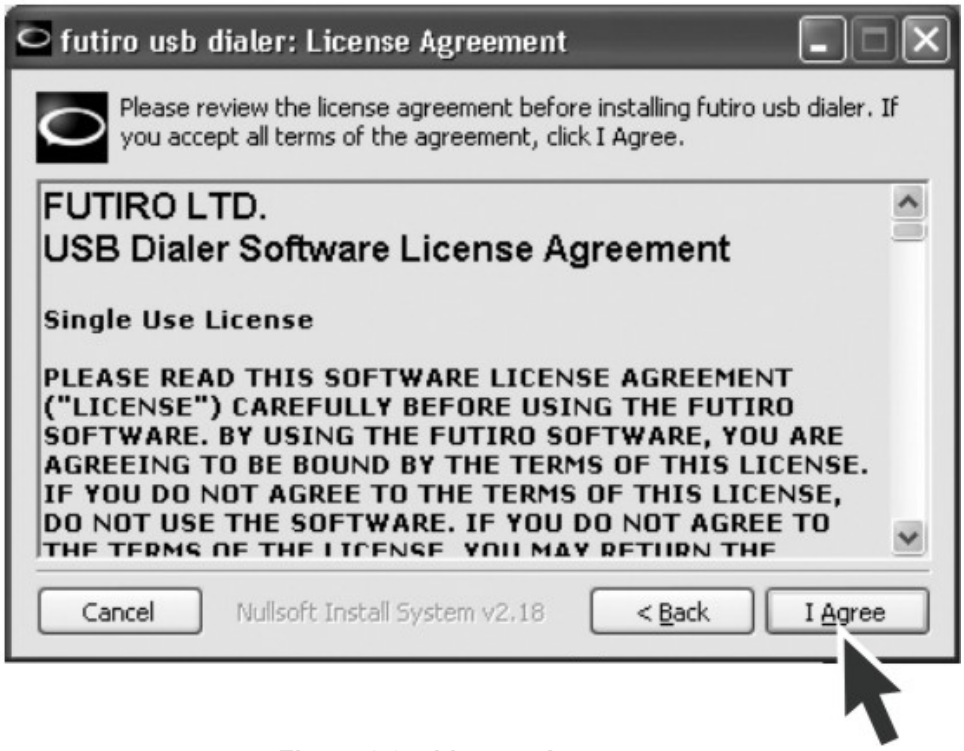
futiro usb dialer: License Agreement
Please review the license agreement before installing futiro usb dialer. If you accept all terms of the agreement, click I Agree.
FUTIRO LTD.
USB Dialer Software License Agreement
Single Use License
PLEASE READ THIS SOFTWARE LICENSE AGREEMENT ("LICENSE") CAREFULLY BEFORE USING THE FUTIRO SOFTWARE. BY USING THE FUTIRO SOFTWARE, YOU ARE AGREEING TO BE BOUND BY THE TERMS OF THIS LICENSE. IF YOU DO NOT AGREE TO THE TERMS OF THIS LICENSE, DO NOT USE THE SOFTWARE. IF YOU DO NOT AGREE TO
Cancel
Nullsoft Install System v2.18
< Back
I Agree

Figure 2.3 – License Agreement

STEP 4

Please plug in your Futiro phone into any available USB port and click **OK (Figure 2.4a)**.

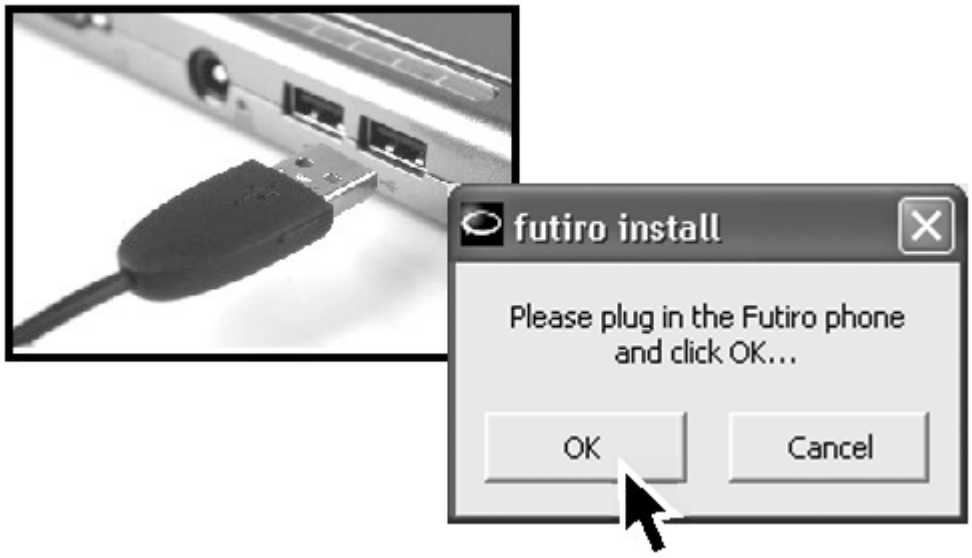

Figure 2.4a – Plug In Device

If the "Found New Hardware Wizard" **(Figure 2.4b)** is shown, click **Cancel** (Windows XP), or **Finish** (Windows 2000) to proceed. Click **No** if prompted to restart.

Found New Hardware Wizard
Welcome to the Found New Hardware Wizard
Windows will search for current and updated software by looking on your computer, on the hardware installation CD, or on the Windows Update Web site (with your permission).
Read our privacy policy
Can Windows connect to Windows Update to search for software?
Yes, this time only
Yes, now and every time I connect a device
No, not this time
Click Next to continue.
< Back
Next >
Cancel

Figure 2.4b – Found New Hardware Wizard

STEP 5

Please ensure that “Generic USB Audio Device” is **not** selected in the following dialog **(Figure 2.5)**. Click **OK** to proceed with install.

Figure 2.5 – Audio Settings Window

STEP 6

When installation has completed **(Figure 2.6),** click **Close**.

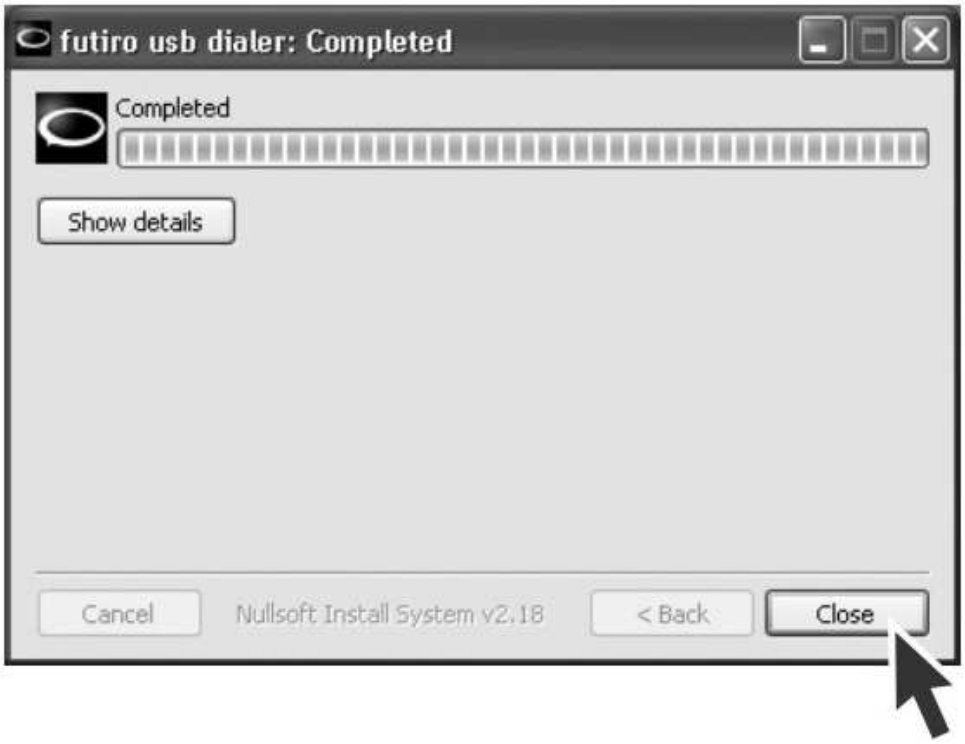

Figure 2.6 – Installation Completed Window

STEP 7

Double click the Futiro USB icon on your desktop **(Figure 2.7)**.

Figure 2.7 – Futiro Icon

The Futiro icon will appear on the bottom right hand corner of your screen on the system tray **(Figure 2.8)**. At first it is red and when it connects to Skype it turns green.

Figure 2.8 – Futiro System Tray Icon

Your futiro software should now be running successfully. If in the future you need to stop the futiro software running, just right click on the futiro icon **(Figure 2.8)** and left click **Exit (Figure 2.9).**

Figure 2.9 – Futiro Software Options

Clicking **Mute Microphone (Figure 2.9)** will allow you to mute/unmute the futiro phone's microphone.

Clicking **Open futiro USB (Figure 2.9)** will open the main application window **(Figure 2.10)**, which allows the user to change the **Mute Mic.** and **AutoRun** options.

Figure 2.10 – Futiro USB Application Window

STEP 8

If you have not yet installed Skype on your computer, install it now before continuing. For Skype installation instructions see chapter 3 of this manual Installing Skype on your computer.

If you have already installed Skype on your computer then a Skype window will appear **(Figure 2.11)**. On this window click on ○ **Allow this program to use Skype** and click **OK**.

Skype™ - Another program wants to use Skype
Another program wants to use Skype
Another program is trying to access Skype. This can be a potential security risk.
What would you like to do?
Name: FUTIROUSBDIALER.exe
Publisher: futiro usb
Allow this program to use Skype
Allow this program to use Skype, but ask again in the future
Do not allow this program to use Skype
What does this mean?
OK

Figure 2.11 – Skype Access Window

Congratulations! You are now ready to use your Futiro USB Phone fully integrated with Skype. We hope you enjoy your Futiro experience.

Note: If you have had any problems during installation or you have any problems using your Futiro phone then please refer to the Troubleshooting chapter in this manual.

3. Installing Skype on your computer

In order to make your Futiro experience as enjoyable as possible we have provided Skype Version 2.5.0.126 with your Futiro phone. To install this version of Skype on your computer proceed to 3.1 Installing Skype from CD.

Alternatively you can download a newer version of Skype from www.skype.com/download

3.1 Installing Skype from CD

STEP 1

Click on the Install Skype option on your software installation GUI **(Figure 3.1)**.

Figure 3.1 – Install Skype from CD

STEP 2

The Skype Install screen will appear **(Figure 3.2)**. On the Install screen Select your language, accept the EULA and click **Install**.

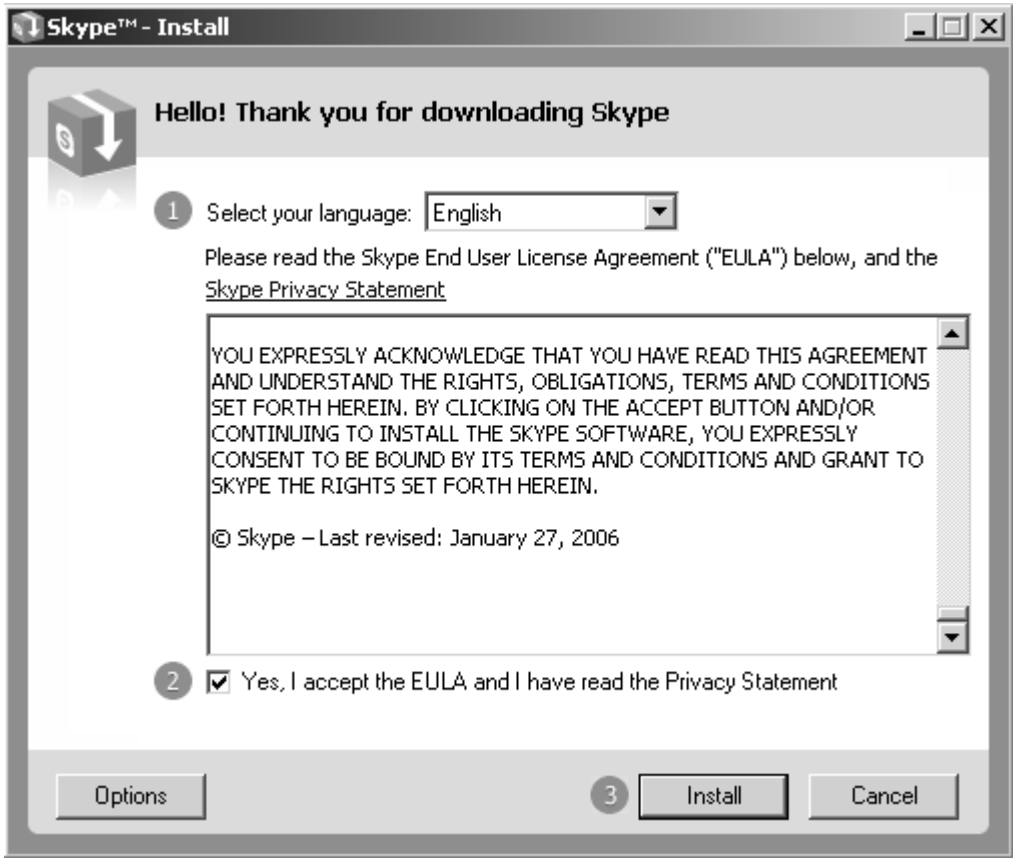
Skype™ - Install
Hello! Thank you for downloading Skype
1
Select your language:
English
Please read the Skype End User License Agreement ("EULA") below, and the
Skype Privacy Statement
YOU EXPRESSLY ACKNOWLEDGE THAT YOU HAVE READ THIS AGREEMENT AND UNDERSTAND THE RIGHTS, OBLIGATIONS, TERMS AND CONDITIONS SET FORTH HEREIN. BY CLICKING ON THE ACCEPT BUTTON AND/OR CONTINUING TO INSTALL THE SKYPE SOFTWARE, YOU EXPRESSLY CONSENT TO BE BOUND BY ITS TERMS AND CONDITIONS AND GRANT TO SKYPE THE RIGHTS SET FORTH HEREIN.
© Skype – Last revised: January 27, 2006
2
Yes, I accept the EULA and I have read the Privacy Statement
Options
3
Install
Cancel

Figure 3.2 – Skype Setup Wizard

STEP 3

If this is the first time Skype has been installed on your computer the Create Account screen will appear **(Figure 3.3).** To set up a new account fill in your details and click **Next** to sign in.
If you have previously set up a Skype account click **Cancel** and sign in to Skype with your Skype name and password.

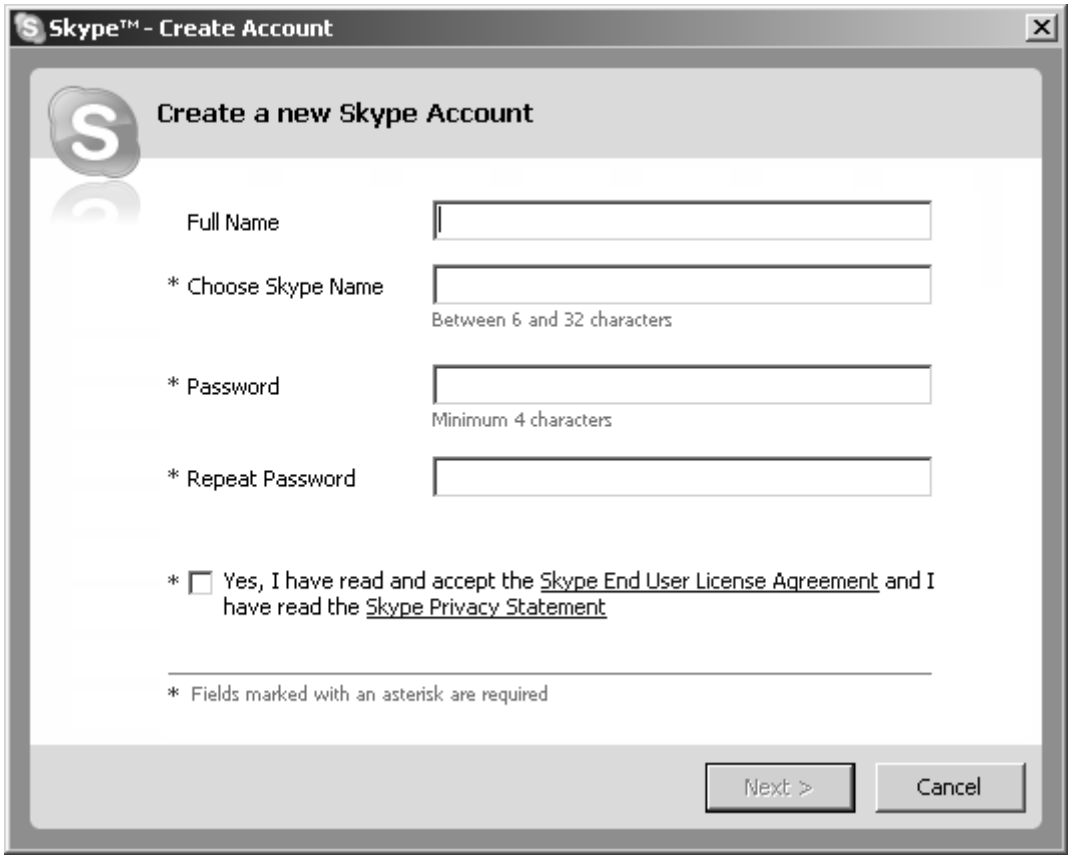
Skype™ - Create Account
Create a new Skype Account
Full Name
* Choose Skype Name
Between 6 and 32 characters
* Password
Minimum 4 characters
* Repeat Password
* Yes, I have read and accept the Skype End User License Agreement and I have read the Skype Privacy Statement
* Fields marked with an asterisk are required
Next >
Cancel

Figure 3.3 – Create a new Skype Account

4. Using your Futiro USB Phone

When using your Futiro phone with Skype, please ensure you have read the previous chapters and have installed the Futiro software and Skype on your computer.

If you are using your Futiro phone to call a landline or mobile phone with Skype then you must purchase SkypeOut credit. You can purchase SkypeOut credit at www.skype.com.

Note: Skype is not a telephony replacement service and can therefore not be used to call emergency numbers. Use a landline or mobile phone to call emergency numbers.

Before you start using your phone with Skype please ensure:

1. Skype is running on your computer and you are logged on to your Skype account.
2. Your Futiro software is running. (See Page 9)

4.1 Using your Futiro Luna

Making a Skype Call

1. Press the green ● to launch Skype (if not already launched).
2. Use the scroll button to scroll up or down through your contacts and select the desired contact.
3. Press the green ● to call the selected contact.

Calling a Landline or Mobile Phone

1. Press the green ● to launch Skype (if not already launched).
2. Use the Numeric Keypad to dial the desired number (To put a '+' at the start of the number hold down the 0 button ●).
3. Press the green ● to call the number.

Receiving a Call

Press the green ● to answer the call.

Placing a call on/off Hold

Press ● during a call.

Ending a Call
Press the red to end the call.

Closing Skype
Press the red to close Skype when not on call.

Setting up Speed Dial
1. Press the green to launch Skype
2. Scroll to the desired contact.
3. With your mouse right click on the desired contact and left click Set speed dial.
4. Enter a speed dial number for the contact and click OK.

Using Speed Dial
1. Press the green to launch Skype.
2. On your phone press the speed dial number (previously assigned) for the desired contact.
3. Press the green to call the desired contact.

Additional Features
- To Switch on hands-free - Press either before or during a call. You can leave the hands-free feature on if you wish.
- To Tab through the Skype Functions - Press .
- To Clear a single dialled number/character - Press .
- To Clear all dialled numbers/characters - Press for 3 seconds.

The LED Indicator
The Futiro Luna contains a light emitting diode (LED) indicator. The LED indicates different states of the phone:

LED Colour	Phone Mode
Off	The phone is not plugged in.
Red	The phone is plugged in and on normal mode.
Red Intermittent	Plugged in and on a standard call.
Green	Plugged in and on hands-free mode.
Green Intermittent	Plugged in and on a hands-free call.

4.1.1 Luna Key functions

LED

Red Constant:
Power on / USB plugged in.

Red Intermittent:
On standard call.

Green Constant:
On hands free mode.

Green Intermittent: On hands free call.

Star Key
Tab through Skype functions.

Clear

Single press:
Clear single digit

Press & hold for 3 seconds:
Clears all digits entered

Call

When Skype is minimised:
Open Skype.

When Skype is open:
Answers call / Dials the number entered or the contact selected.

When on a call:
Places call on/off hold

Numeric Keypad
0 9 when pressed will dial as the standard Skype keypad. 0 key also produces the "+" character if held down for 3 seconds.

Hands Free
Engage hands free before making a call or during a call.

Hang Up

When on a call:
Hang up call.

When not on a call:
Close Skype.

Volume / Scroll
Dual function button will control volume while on a call and scroll through contacts when off call.

4.2 Using your Futiro Terra

Making a Skype Call with your Futiro Terra

1. Press the green to launch Skype (if not already launched).
2. Use the scroll buttons to scroll up or down through your contacts and select the desired contact.
3. Press the green to call the selected contact.

Calling a Landline or Mobile Phone

1. Press the green to launch Skype (if not already launched).
2. Click on the Dial tab on Skype and use your mouse or keyboard to enter the desired telephone number.
3. Press the green to call the number.

Receiving a Call

Press the green to answer the call.

Placing a call on/off Hold

Press during a call.

Ending a Call

Press the red to end the call.

Closing Skype

Press the red to close Skype when not on call.

4.2.1 Terra Key functions

Call
When Skype is minimised:
Open Skype.
When Skype is open:
Answers call / Dials the number entered or the contact selected.
When on a call:
Places call on/off hold
Hang Up
When on a call:
Hang up call.
When not on a call:
Close Skype.
Volume / Scroll
Dual function button will control volume while on a call and scroll through contacts when off call.

4.3 Using your Futiro Solo

Making a Skype Call with your Futiro Terra

1. Press the green to launch Skype (if not already launched).
2. Use the scroll buttons to scroll up or down through your contacts and select the desired contact.
3. Press the green to call the selected contact.

Calling a Landline or Mobile Phone

1. Press the green to launch Skype (if not already launched).
2. Click on the Dial tab on Skype and use your mouse or keyboard to enter the desired telephone number.
3. Press the green to call the number.

Receiving a Call

Press the green to answer the call.

Placing a call on/off Hold

Press during a call.

Ending a Call

Press the red to end the call.

Closing Skype

Press the red to close Skype when not on call.

4.3.1 Solo Key functions

Call

When Skype is minimised:
Open Skype.

When Skype is open:
Answers call / Dials the number entered or the contact selected.

When on a call:
Places call on/off hold

Hang Up

When on a call:
Hang up call.

When not on a call:
Close Skype.

Volume / Scroll

Dual function button will control volume while on a call and scroll through contacts when off call.

5. Troubleshooting

All audio is being played through my Futiro phone.
You may need to change your default audio device settings. Go to Start -> Settings -> Control Panel -> Sounds and Audio devices -> Audio tab, and ensure that your sound card is selected as the default device in the sound playback list. Do **not** select the "USB Audio Device" from this list, if possible.

When I press the call button Skype does not launch.

1. **Is the Phone plugged in to a USB port?**
   The USB phone needs to be plugged into a working USB port on your computer.

2. **Is the LED on the phone on? (Luna Only)**
   If not, there may be a problem with your USB port. If possible try a different USB port.

3. **Is Skype installed on your computer?**
   Check your desktop and/or your program list to see if Skype is installed. If not, refer to Chapter 3 **Installing Skype on your computer**.

4. **Have you logged into Skype?**
   Double click the Skype icon on your desktop, if prompted for your Skype name and password, enter them and click on **Sign In**.

5. **Is the Futiro software installed on you computer?**
   Check your desktop and/or your program list to see if Futiro is installed. If not, refer to Chapter 2 **Installing your Futiro USB Phone**.

6. **Is the Futiro software running?**
   If the Futiro software is running you will see the Futiro icon on the system tray of your computer **(Figure 2.8).** You may need to click on **<<** to show hidden icons. If the Futiro icon is not on the system tray, double click the Futiro USB icon on your desktop to run the software.

7. **Is the Futiro icon on the System tray green?**
   If not, double click on Skype and go to **Tools**->**Options**->**Privacy**->**Manage other programs access to Skype**. Click on the FUTIROUSBDIALER.EXE and click **Remove** then **OK**. The Skype access window **(Figure 2.11)** should appear, click on **Allow this program to use Skype** and click **OK**. Finally click **Save** to close the Skype options.

I am unable to call a landline or mobile phone.
You need to purchase SkypeOut credit from www.skype.com to call a landline or mobile phone.

I have inserted the Futiro CD into my computer and nothing is happening.
Open up My Computer on your PC or laptop and double click on your CD ROM drive. The software installation GUI will then be displayed.

I am having problems installing my Futiro software. I have been getting messages about administrative rights and/or insufficient privileges.
You may not have rights to install software on your computer, you need to log on to your computer as administrator. In business environments you may need to contact your local network administrator to do this.

I am having problems installing the Futiro software on my MAC computer.
At the moment the Futiro software is not Mac compatible, to check for updates on this situation visit www.futiro.com.

I am having problems installing the Futiro software on my Linux or UNIX Operating System.
At the moment the Futiro software is not Linux or UNIX compatible, to check for updates on this situation visit www.futiro.com.

I can't hear anything on my phone and the volume is at max.
Your mute button may be ticked. Go to Start -> Settings -> Control Panel -> Sounds and Audio devices and ensure Mute is not ticked.

I seem to be having a problem with my Skype software.
For Skype-related problems visit the Skype Technical FAQ at
http://www.skype.com/help/faq/technical.html

For additional troubleshooting and software updates visit:
www.futiro.com

Uninstalling the Futiro software

- To uninstall the futiro software you must first stop it, to do so right click on the futiro icon and left click **Exit (Figure 2.9)**.
- Go to Start -> Programs -> futiro -> uninstall
- Finally on the uninstall screen click **Uninstall** then **Close.**